

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Kevin Michael Ruppelt et al. :
Serial No.: 09/480,589 : Art Unit: 3624
Filed: January 10, 2000 : Examiner: Loftis, Johnna Ronee
For: Method, System and Program Product :
for On-Line Service Call Scheduling :
:

**Mail Stop RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450**

TRANSMITTAL

1. Transmitted herewith is:
Transmittal (3 pages)
Request for Reconsideration After Final Rejection in response to the final Office Action dated January 22, 2009 and the Advisory Action dated May 15, 2009 (21 pages)
Request for Continued Examination (RCE) Transmittal (3 pages)

STATUS

2. Applicant
 claims small entity status.
 is other than a small entity.

EXTENSION OF TERM

3. The proceedings herein are for a patent application and the provisions of 37 C.F.R. 1.136 apply.
(complete (a) or (b), as applicable)

- (a) Applicant petitions for an extension of time under 37 C.F.R. 1.136
(Fees: 37 C.F.R. 1.17(a)-(d) for the total number of months checked below:)

Extension for response within:	Other than small entity Fee	Small entity Fee (if applicable)
<input type="checkbox"/> first month	\$ 130.00	\$ 65.00
<input checked="" type="checkbox"/> second month	\$ 490.00	\$ 245.00

<input type="checkbox"/>	third month	\$ 1,110.00	\$ 555.00
<input type="checkbox"/>	fourth month	\$1,730.00	\$ 865.00
<input type="checkbox"/>	fifth month	\$2,350.00	\$1,175.00

Fee: **\$490.00**

If an additional extension of time is required, please consider this a petition therefor.

(Check and complete the next item, if applicable)

- An extension of _____ months has already been secured. The fee paid therefor \$_____ is deducted from the total fee due for the total months of extension now requested.

Extension fee due with this request \$_____

OR

- (b) Applicant believes that no extension of term is required. However, this conditional petition is being made to provide for the possibility that applicant has inadvertently overlooked the need for a petition for extension of time.

FEE FOR CLAIMS

4. The fee for claims (37 C.F.R. 1.16(b)-(d)) has been calculated as shown below:

	(Col. 1)	(Col. 2)	(Col. 3)	SMALL ENTITY	OTHER THAN SMALL ENTITY
	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST NO. PREVIOUSLY PAID FOR	PRESENT EXTRA	ADDITIONAL. RATE FEE	ADDITIONAL RATE FEE
TOTAL INDEP.	MINUS		=	x \$26.00 = \$	x \$52.00 = \$
	MINUS		=	x \$110.00 = \$	x \$220.00 = \$
— FIRST PRESENTATION OF MULTIPLE DEP. CLAIM			+ \$195.00 = \$		+ \$390.00 = \$
			TOTAL ADDITIONAL FEE \$	OR	TOTAL ADDITIONAL FEE \$

- (a) No additional fee for Claims is required

OR

- (b) Total additional fee for claims required \$ _____

FEE PAYMENT

5. Attached is a check in the sum of \$_____

- Charge Deposit Account No. 01-2384 the sum of **\$490.00**.

FEE DEFICIENCY

6. If any additional extension and/or fee is required, charge Deposit Account No. 01-2384.

AND/OR

- If any additional fee for claims is required, charge Deposit Account No. 01-2384.

7. Other:

/Eric T. Krischke/

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